

MADISON COUNTY ROAD DEPARTMENT

JUNE 2017

CLOSED CALL ANALYSIS

Madison County Road Department

Closed Request Analysis

Reporting Dates 06/01/17 through 06/28/17

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
24456 A	06/01/17 10:15:00	06/01/17 11:14:00	06/02/17	Limb Pickup Closed Limbs pick up	Brown, Shirley Roy, Ashok	Coachmans Rd Coachmans Rd	District 2	
	Dur (hrs/days)	0	0					
24457 A	06/01/17 10:17:00	06/07/17 07:45:00	06/02/17	Trash Related Closed Mattress pick up off the side of road	Brown, Shirley Unknown	Summerlin Rd Summerlin Rd	District 5	Medium Priority
	Dur (hrs/days)	144	6					
24458 A	06/01/17 10:19:00	06/23/17 15:11:00	06/02/17	Trash Related Closed Couch pick up off the side of road	Brown, Shirley Bishop	Hardy Ln Hardy Ln	District 4	Medium Priority
	Dur (hrs/days)	528	22					
24461 A	06/01/17 11:14:00	06/07/17 07:40:00	06/02/17	Pot Holes Closed From Virgin Mary to Sulphursprings Rd there are bad pot holes	Brown, Shirley Banks, Ruben	Virgin Mary Rd Virgin Mary Rd	District 5	Medium Priority
	Dur (hrs/days)	144	6					
24462 A	06/01/17 13:42:00	06/02/17 10:35:00	06/02/17	Limb Pickup Closed Limbs pick up	Brown, Shirley Woodall, William	Greystone Dr Greystone Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1					
24463 A	06/01/17 15:12:00	06/05/17 07:06:00	06/02/17	Limb Pickup Closed Needs limb pickup	Brown, Shirley Thompson, Marilyn	Ellis Rd Ellis Road Flora 39071	District 4	Medium Priority
	Dur (hrs/days)	96	4					
24464 A	06/02/17 10:57:00	06/09/17 15:15:00	06/03/17	Culvert Repair Closed Culverts need cleaning out	Brown, Shirley Bacon	Davis Crossing Rd Davis Crossing Rd	District 5	Medium Priority
	Dur (hrs/days)	168	7					
24465 A	06/02/17 14:17:00	06/06/17 07:16:00	06/03/17	Limb Pickup Closed Limbs pick up	Brown, Shirley Fletcher	Farmers Row Farmers Row	District 3	Medium Priority
	Dur (hrs/days)	96	4					
24466 A	06/02/17 14:19:00	06/02/17 15:26:00	06/03/17	Limb Pickup Closed Limbs pick up	Brown, Shirley Cynthia	Steels Pointe Steels Pointe	District 3	
	Dur (hrs/days)	0	0					
24467 A	06/02/17 14:20:00	06/02/17 15:18:00	06/03/17	Limb Pickup Closed Limbs pick up	Brown, Shirley Becky	Clarkdell Rd Clarkdell Rd	District 1	
	Dur (hrs/days)	0	0					

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24469 A	06/05/17 09:20:00	06/06/17 07:13:00	06/06/17 1	Limb Pickup Closed	Brown, Shirley Spicer	Norris St Norris St	District 4	Medium Priority
	Dur (hrs/days) 24		1	Limbs pick up at this address in Magnolia Heights				
24470 A	06/05/17 10:39:00	06/08/17 06:59:00	06/06/17 1	Limb Pickup Closed	Brown, Shirley Palmtree, Shelley	Fairchild Cv Fairchild Cv	District 1	Medium Priority
	Dur (hrs/days) 72		3	Limbs pick up				
24478 A	06/06/17 10:01:00	06/08/17 06:59:00	06/07/17 1	Limb Pickup Closed	Brown, Shirley Abraham, Charles	Planters Row Planters Row	District 3	Medium Priority
	Dur (hrs/days) 48		2	Limbs pick up				
24479 A	06/07/17 08:27:00	06/08/17 07:03:00	06/08/17 1	Pot Holes Closed	Brown, Shirley Unknown	Caroline Blvd Caroline Blvd	District 4	Medium Priority
	Dur (hrs/days) 24		1	Pot hole on Caroline Blvd going towards Stribling Rd				
24480 A	06/07/17 08:35:00	06/19/17 07:35:00	06/08/17 1	Pot Holes Closed	Brown, Shirley Tracy	Cox Ferry Rd Cox Ferry Rd	District 4	Medium Priority
	Dur (hrs/days) 288		12	Huge pot hole that has turned into a huge sink hole, that is causing problems to travel on				
24481 A	06/07/17 12:17:00	06/09/17 15:13:00	06/08/17 1	Limb Pickup Closed	Brown, Shirley Lewis, Dorothy	Way Rd Way Rd Canton 39046	District 5	Medium Priority
	Dur (hrs/days) 48		2	Needs tree picked up...has been cut up and on roadside				
24483 A	06/07/17 14:32:00	06/09/17 15:10:00	06/08/17 1	Limb Pickup Closed	Brown, Shirley King, Billy	West Elbridge Way West Elbridge Way	District 4	Medium Priority
	Dur (hrs/days) 48		2	Limbs pick up at this address in Harvey Crossing				
24484 A	06/07/17 15:54:00	06/09/17 15:10:00	06/08/17 1	Limb Pickup Closed	Brown, Shirley Gross, Latorra	Main St Main St Canton 39046	District 5	Medium Priority
	Dur (hrs/days) 48		2	Needs debris pick up.				
24485 A	06/07/17 15:55:00	06/09/17 15:10:00	06/08/17 1	Limb Pickup Closed	Brown, Shirley Brown, Margaret	Third St Third St Canton 39046	District 5	Medium Priority
	Dur (hrs/days) 48		2	Needs debris pickup				
24486 A	06/08/17 09:07:00	06/09/17 15:11:00	06/09/17 1	Limb Pickup Closed	Brown, Shirley Kuriger	North Old Canton Rd North Old Canton Rd Canton 39046	District 1	Medium Priority
	Dur (hrs/days) 24		1	Needs limb pickup				

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24490 A	06/08/17 15:11:00	06/12/17 07:35:00	06/09/17 1	Pot Holes Closed	Brown, Shirley Gaillet, Dan	Old Natchez Trace 3137 S. Liberty St	District 5	Medium Priority
	Dur (hrs/days)	96	4	North and South of 1022 Old Natchez Trace needs patching				
24491 A	06/08/17 15:19:00	06/12/17 07:34:00	06/09/17 1	Pot Holes Closed	Brown, Shirley Gaillet, Dan	Robinson Rd St. Liberty St	District 4	Medium Priority
	Dur (hrs/days)	96	4	Ratliff Ferry Road west bound east lane				
24493 A	06/08/17 15:29:00	06/12/17 14:52:00	06/09/17 1	Other Closed	Brown, Shirley Gaillet, Dan	Pat Lockett Rd St. Liberty St	District 5	Medium Priority
	Dur (hrs/days)	96	4	Need tree hanging in road 694 Pat Lockett Rd				
24495 A	06/09/17 08:41:00	06/23/17 14:58:00	06/10/17 1	Other Closed	Brown, Shirley McCullough, Annett	Stump Bridge Rd Stumpbridge Rd	District 1	Medium Priority
	Dur (hrs/days)	336	14	Need old wire picked up				
24496 A	06/09/17 08:43:00	06/12/17 15:20:00	06/10/17 1	Limb Pickup Closed	Brown, Shirley Woods, Nan	Fawn Cv Fawn Cv	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
24497 A	06/09/17 08:54:00	06/12/17 15:20:00	06/10/17 1	Limb Pickup Closed	Brown, Shirley Allen, Salmi	North Deerfield Dr Audubon Woods Canton 39046	District 5	Medium Priority
	Dur (hrs/days)	72	3	Has a big pile of limbs to be picked up at the corner of Audubon Woods and North Deerfield Drive.				
24500 A	06/12/17 07:29:00	06/19/17 07:03:00	06/13/17 1	Limb Pickup Closed	Brown, Shirley M, Grant	Lakeshire Cr Lakeshire Cir	District 4	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
24503 A	06/12/17 10:35:00	06/19/17 07:03:00	06/13/17 1	Limb Pickup Closed	Brown, Shirley Burton, Brenda	Kehle Rd Kehle Rd	District 3	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up at this address but located on the side which is Church Rd				
24504 A	06/12/17 10:37:00	06/19/17 07:04:00	06/13/17 1	Limb Pickup Closed	Brown, Shirley Watts, Betty	McDougal Rd McDougal Rd	District 4	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
24506 A	06/12/17 14:15:00	06/19/17 07:04:00	06/13/17 1	Limb Pickup Closed	Brown, Shirley Balentine, Will	Seville Way Seville Way	District 3	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				

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24508 A	06/13/17 07:17:00	06/19/17 07:04:00	06/14/17 1	Limb Pickup Closed	Brown, Shirley Tolbert, Mrs.	Green Oak Ln Green Oak Ln Madison 39110	District 1	Medium Priority
	Dur (hrs/days)	144	6	Huge pile of limbs at Green Oak Lane west of Lazy Oak.				
24509 A	06/13/17 09:04:00	06/19/17 07:04:00	06/14/17 1	Limb Pickup Closed	Brown, Shirley King, Billy	West Elbridge Way W Elbridge Way	District 4	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
24513 A	06/14/17 09:54:00	06/19/17 07:05:00	06/15/17 1	Limb Pickup Closed	Brown, Shirley Murphy, Leon	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
24514 A	06/14/17 09:56:00	06/20/17 07:19:00	06/15/17 1	Limb Pickup Closed	Brown, Shirley Palmtree, Shelly	Fairchild Cv Fairchild Cv	District 1	Medium Priority
	Dur (hrs/days)	144	6	Limbs pick up				
24515 A	06/13/17 11:46:00	06/19/17 07:05:00	06/14/17 1	Limb Pickup Closed	Brown, Shirley Abraham, Charles	Farmers Row Farmers Row Madison 39110	District 3	Medium Priority
	Dur (hrs/days)	144	6	Needs limb pickup				
24516 A	06/14/17 12:28:00	06/20/17 07:20:00	06/15/17 1	Limb Pickup Closed	Brown, Shirley Calhoun, Tanya	Bradfield Rd Bradfield Rd Madison 39046	District 4	Medium Priority
	Dur (hrs/days)	144	6	Needs limb pickup				
24517 A	06/14/17 13:01:00	06/19/17 07:02:00	06/15/17 1	Limb Pickup Closed	Brown, Shirley McNeal, Lisa	Beaufort Cir Beaufort Circle Madison 39110	District 4	Medium Priority
	Dur (hrs/days)	120	5	Needs limb pickup				
24519 A	06/15/17 13:03:00	06/22/17 07:13:00	06/16/17 1	Limb Pickup Closed	Brown, Shirley Hubb, Sabrina	North Old Canton Rd Crescent Lake Pl Canton 39046	District 1	Medium Priority
	Dur (hrs/days)	168	7	Needs limb pickup				
24522 A	06/15/17 13:12:00	06/23/17 14:56:00	06/16/17 1	Other Closed	Brown, Shirley Archie, Matilda	Archie Cain Rd Archie Cain Rd	District 4	High Priority
	Dur (hrs/days)	192	8	Dead red oak tree has limbs hanging over In road, she is afraid it is going to fall				
24523 A	06/15/17 14:13:00	06/19/17 07:01:00	06/16/17 1	Limb Pickup Closed	Brown, Shirley Unknown	Brown Dr Brown Dr	District 4	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				

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24525 A	06/15/17 14:18:00 Dur (hrs/days) 96	06/19/17 07:18:00	06/16/17 3 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Jackson, Linda	North Old Canton Rd North Old Canton Rd	District 1	Medium Priority
24526 A	06/15/17 14:20:00 Dur (hrs/days) 168	06/22/17 06:59:00	06/16/17 1 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Temple, Debra	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
24527 A	06/15/17 14:23:00 Dur (hrs/days) 120	06/20/17 07:19:00	06/16/17 1 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Judy	Bear Creek Ct Bear Creek Ct	District 1	Medium Priority
24532 A	06/15/17 15:54:00 Dur (hrs/days) 0	06/15/17 16:29:00	06/16/17 1 0	Sink Hole Closed Grayhawk Subdivision	Grant, Andrew bond, connor	Eagles Nest Cir Eagles Nest Circle	District 2	
24534 A	06/16/17 08:14:00 Dur (hrs/days) 240	06/26/17 07:12:00	06/17/17 1 10	Limb Pickup Closed Limbs pick up	Brown, Shirley Bouldin, Briana	Tyler Ln Tyler Ln	District 3	Medium Priority
24535 A	06/16/17 09:31:00 Dur (hrs/days) 240	06/26/17 07:17:00	06/17/17 1 10	Limb Pickup Closed Limbs pick up	Brown, Shirley Hutton, Robert	Cedar Hill Rd Cedar Hill Rd	District 3	Medium Priority
24536 A	06/16/17 10:34:00 Dur (hrs/days) 144	06/22/17 07:14:00	06/17/17 1 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Coffin, Andy	Hidden Crest Hidden Crest	District 1	Medium Priority
24537 A	06/16/17 13:42:00 Dur (hrs/days) 72	06/19/17 07:18:00	06/17/17 1 3	Limb Pickup Closed Needs limb pickup	Brown, Shirley Gipson, Laura	Bear Creek Cir Bear Creek Ct Canton 39046	District 1	Medium Priority
24538 A	06/19/17 07:03:00 Dur (hrs/days) 24	06/20/17 07:00:00	06/20/17 1 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Thompson, Julie	West Elbridge Way West Elbridge Way	District 4	Medium Priority
24540 A	06/19/17 07:07:00 Dur (hrs/days) 168	06/26/17 07:05:00	06/20/17 1 7	Pot Holes Closed Big pot hole, causing the bridge to sink in	Brown, Shirley Unknown	Rouser Rd Rouser Rd	District 3	Medium Priority

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24541 A	06/19/17 08:19:00 Dur (hrs/days) 72	06/22/17 11:06:00	06/20/17 3	Pot Holes Closed Pot holes starting at this address all the way down	Brown, Shirley Bill	Bridge Water Dr Bridge Water Dr	District 3	Medium Priority
24542 A	06/19/17 08:29:00 Dur (hrs/days) 72	06/22/17 07:01:00	06/20/17 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Moss, Deborah	Harbor Rd Harbor Rd	District 1	Medium Priority
24543 A	06/19/17 09:20:00 Dur (hrs/days) 72	06/22/17 07:15:00	06/20/17 3	Limb Pickup Closed Limbs pick up at this address in Harvey Crossing	Brown, Shirley Crawford, Allison	South Court South Court	District 1	Medium Priority
24544 A	06/19/17 09:25:00 Dur (hrs/days) 168	06/26/17 07:17:00	06/20/17 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Klein, Lance	Chapel Hill Rd Chapel Hill Rd	District 3	Medium Priority
24545 A	06/19/17 09:26:00 Dur (hrs/days) 72	06/22/17 07:15:00	06/20/17 3	Limb Pickup Closed Limbs pick up at this address in Harvey Crossing	Brown, Shirley Patterson, Marcus	Creekside Dr Creekside Dr	District 1	Medium Priority
24546 A	06/19/17 09:27:00 Dur (hrs/days) 192	06/27/17 09:46:00	06/20/17 8	Limb Pickup Closed Limbs pick up	Brown, Shirley Smith, Theodore	Kearney Rd Kearney Rd	District 5	Medium Priority
24547 A	06/19/17 10:14:00 Dur (hrs/days) 168	06/26/17 07:22:00	06/20/17 7	Limb Cutting Closed Limb hanging onto the road	Brown, Shirley Sheriff, Dept	Cane Creek Rd Cane Creek Rd	District 4	Medium Priority
24548 A	06/19/17 10:15:00 Dur (hrs/days) 72	06/22/17 07:16:00	06/20/17 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Wright, Perryman	Sunset Cir Sunset Cir	District 1	Medium Priority
24549 A	06/19/17 12:39:00 Dur (hrs/days) 24	06/20/17 06:59:00	06/20/17 1	Limb Pickup Closed Limb pickup down from this address.	Brown, Shirley Harris, Archie	Mccullough Rd McCullough Rd	District 5	
24551 A	06/19/17 12:44:00 Dur (hrs/days) 72	06/22/17 07:16:00	06/20/17 3	Limb Pickup Closed Needs limb pickup.	Brown, Shirley Bodson, Ellen	Creekside Dr Creekside Dr Canton 39046	District 1	Medium Priority

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24553 A	06/19/17 13:02:00 Dur (hrs/days) 96	06/23/17 14:57:00	06/20/17 1 4	Other Closed Tree partially uprooted and hanging over road about 6 miles down Cox Ferry Road on the left side before you get to the second church, if you are cr	Brown, Shirley Whatley, Terry	Cox Ferry Rd Waldrop Ln Flora 39071	District 4	Medium Priority
24554 A	06/19/17 13:20:00 Dur (hrs/days) 192	06/27/17 09:43:00	06/20/17 1 8	Limb Pickup Closed Needs limb pickup	Brown, Shirley Kuan, Tony	Lakeshore Dr Lakeshore Dr Madison 39110	District 3	Medium Priority
24555 A	06/19/17 13:32:00 Dur (hrs/days) 168	06/26/17 07:13:00	06/20/17 1 7	Limb Pickup Closed Limb pickup	Brown, Shirley Vance, Shelton	Hanna Dr Hanna Dr	District 4	Medium Priority
24559 A	06/20/17 09:53:00 Dur (hrs/days) 0	06/20/17 14:14:00	06/21/17 1 0	Pot Holes Closed Needs patching road have lots of potholes.	Brown, Shirley Caller	Martin Dr 277 Martin Dr	District 5	Medium Priority
24563 A	06/21/17 08:12:00 Dur (hrs/days) 120	06/26/17 07:13:00	06/22/17 1 5	Limb Pickup Closed Limbs pick up at this address in Lake Cavalier	Brown, Shirley Stringer, Tony	Shady Ln Shady Ln	District 5	Medium Priority
24564 A	06/21/17 08:14:00 Dur (hrs/days) 120	06/26/17 07:00:00	06/22/17 1 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Miller, Richard	Bentgrass Common Bentgrass Common	District 1	Medium Priority
24566 A	06/21/17 08:21:00 Dur (hrs/days) 120	06/26/17 07:00:00	06/22/17 1 5	Limb Pickup Closed Limbs pick up	Brown, Shirley McAlpin, Lena	Gunter Rd Gunter Rd	District 5	Medium Priority
24568 A	06/21/17 12:55:00 Dur (hrs/days) 120	06/26/17 07:00:00	06/22/17 1 5	Limb Pickup Closed Needs limb pickup	Brown, Shirley Lambert, John	North Deerfield Dr North Deerfield Drive Canton 39046	District 5	Medium Priority
24569 A	06/21/17 13:19:00 Dur (hrs/days) 120	06/26/17 07:01:00	06/22/17 1 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Childress, Jim	Easton Ct Easton Ct	District 3	Medium Priority
24570 A	06/21/17 13:39:00 Dur (hrs/days) 120	06/26/17 06:59:00	06/22/17 1 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Carolyn	Twin Lakes Dr Twin Lakes Dr	District 1	Medium Priority

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24572 A	06/21/17 14:33:00	06/26/17 06:59:00	06/22/17	Limb Pickup Closed	Brown, Shirley Williams, Raymond	Barnes Rd Barnes Rd	District 1	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up				
24574 A	06/22/17 10:37:00	06/27/17 09:44:00	06/23/17	Limb Pickup Closed	Brown, Shirley Shirley, Ernie	Bienville Dr Bienville Dr	District 3	Medium Priority
	Dur (hrs/days)	120	5	Limbs pick up at this address in Belle Terre				
24575 A	06/22/17 12:32:00	06/27/17 09:43:00	06/23/17	Limb Pickup Closed	Brown, Shirley Warren, Kathy	Lakeshore Dr Lakeshore Drive Madison 39110	District 3	Medium Priority
	Dur (hrs/days)	120	5	Needs limb pickup and the entire subvslon needs to be checked for limbs and trees. There are pickups throughout Lake Lorman due to the weather.				
24576 A	06/22/17 14:07:00	06/28/17 08:32:00	06/23/17	Trash Related Closed	Brown, Shirley Hardy, Jervarkia	Doris Frances Blvd Doris Frances Blvd	District 4	Medium Priority
	Dur (hrs/days)	144	6	Needs these items picked up [mattress, dresser, night stand, foot board]				
24580 A	06/23/17 14:03:00	06/27/17 09:47:00	06/24/17	Limb Pickup Closed	Brown, Shirley Vaughn, Howard	Twelve Oaks Trace Twin Cedars Dr Madison 39110	District 4	Medium Priority
	Dur (hrs/days)	96	4	limb pickup				
24581 A	06/23/17 15:05:00	06/26/17 06:56:00	06/24/17	Limb Pickup Closed	Brown, Shirley Vaughn, Howard	Twin Cedars Dr Twin Cedars Dr Madison 39110	District 1	Medium Priority
	Dur (hrs/days)	72	3	Need limb pickup.				
24586 A	06/26/17 09:25:00	06/26/17 15:24:00	06/27/17	Limb Pickup Closed	Brown, Shirley Olivier, Michael	Lakeshore Ct Lakeshore Ct	District 3	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up at this address in Lake Lorman				
24587 A	06/26/17 09:27:00	06/26/17 15:24:00	06/27/17	Limb Pickup Closed	Brown, Shirley Robinson, Mandy	Hanging Moss Ln Hanging Moss Ln	District 3	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up on this road in Gate 5 in Lake Lorman at an empty lot				
24612 A	06/27/17 13:48:00	06/28/17 06:50:00	06/28/17	Mowing Closed	Brown, Shirley Garrard, Maria	Hwy 22 W Hwy 22 W		Medium Priority
	Dur (hrs/days)	24	1	Hwy 22 W needs mowing, can't see traffic leaving out driveway onto 22				

79 Closed - Requests Closed on or prior to Target Date

06/28/17

Madison County Road Department
Closed Request Analysis

Reporting Dates 06/01/17 through 06/28/17

Closed - Requests Closed after the Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
24460 F	06/01/17 10:25:00	06/27/17 08:17:00	06/02/17 26	Other Closed	Brown, Shidey Brown	Old Rice Rd Old Rice Rd	District 1	Medium Priority
Dur (hrs/days) 624								
Guard rail not attached like it should be on Old Rice Rd/ Twin Harbor								

1 Closed - Requests Closed after the Target Date

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
Total Requests:		80						